



PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

**THE MUNICIPALITY OF DR JS MOROKA LOCAL
MUNICIPALITY**

**AS REPRESENTED BY THE MUNICIPAL MANAGER
Ms M.M MATHEBELA**

AND

THE EMPLOYEE OF THE MUNICIPALITY

**MR L ZULU
EXECUTIVE MANAGER: ADMINISTRATION AND
CORPORATE SERVICES**

FOR THE

FINANCIAL YEAR: 2023 – 2024

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Municipality of Dr. JS Moroka Local Municipality herein represented by **Ms M.M Mathebela** in her/his capacity as the Municipal Manager (hereinafter referred to as the **Employer** or Supervisor)

And

Mr L Zulu, employee of the Municipality of Dr. JS Moroka Local Municipality (hereinafter referred to as the **Executive Manager: Administration and Corporate Services**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2 specify objectives and targets established for the **Employee** and to communicate to the **Employee** the **Employer's** expectations of the **Employee's** performance expectations and accountabilities;
- 2.3 specify accountabilities as set out in the Performance Plan;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the Performance Agreement and Performance Plan as the basis for assessing the suitability of the **Employee** for permanent employment and/or to assess whether the **Employee** has met the performance expectations applicable to his/her job;
- 2.6 appropriately reward the **Employee** in accordance with the **Employer's** performance management policy in the event of outstanding performance; and

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- 2.7 give effect to the **Employer's** commitment to a performance-orientated relationship with the **Employee** in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on **the 1st July 2023 regardless of when it was signed** and will remain in force until **30th June 2024**, whereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
- 4.1.1 the performance objectives and targets that must be met by the **Employee**; and
- 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.
- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to

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assist the **Employer**, management and municipal staff to perform to the standards required.

- 5.3 The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.
- 6 The **Employee** agrees to participate in the performance management and development system that the **Employer** adopts.
- 6.1 The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 6.2 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- 6.2.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Managerial Competencies (CMCs) respectively.
- 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 6.2.3 KPAs covering the main areas of work will account for 80% and CMCs will account for 20% of the final assessment.
- 6.3 The **Employee's** assessment will be based on his/ her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	5
Municipal Institutional Development and Transformation	60
Local Economic Development (LED)	-
Municipal Financial Viability and Management	10
Good Governance and Public Participation	5
Spatial Rationale	-
Total	80 %

- 6.4 The CMCs will make up the other 20% of the **Employee's** assessment score. CMCs that are deemed to be most critical for the **Employee's** specific job should be selected (✓) from the list below as agreed to between the **Employer** and **Employee**:



CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES		
CORE MANAGERIAL COMPETENCIES (CMC)	√	WEIGHT
Strategic Capability	√	4
Programme and Project Management		
Financial Management	√	4
Change Management	√	4
Knowledge Management		
Service Delivery Innovation		
Problem Solving and Analytical Thinking	√	4
People and Diversity Management		
Client Orientation and Customer Focus	√	4
Communication		
Accountability and Ethical Conduct		
Policy conceptualisation and implementation		
Mediation skills		
Advanced negotiation skills		
Advanced influencing skills		
Partnership and Stakeholder Relations		
Supply Chain Management		
		20 %

7. EVALUATING PERFORMANCE

7.1 The Performance Plan (Annexure A) to this Agreement sets out -

- 7.1.1 the standards and procedures for evaluating the **Employee's** performance; and
- 7.1.2 the intervals for the evaluation of the **Employee's** performance.

7.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force.

7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

7.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP.

7.5 The annual performance appraisal will involve:

7.5.1 **Assessment of the achievement of results as outlined in the performance plan:**

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.

- (c) The applicable **assessment rating calculator** (refer to paragraph 7.5.3 below) **must then be used to add the scores and calculate a final KPA score.**

7.5.2 Assessment of the CMCs

- (a) Each CMC should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CMC.
- (c) The applicable **assessment rating calculator** (refer to paragraph 6.5.1) **must then be used to add the scores and calculate a final CMC score.**

7.5.3 Overall rating

An overall rating is calculated by using the applicable **assessment-rating calculator**. Such overall rating represents the outcome of the performance appraisal.

7.6 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CMCs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					

Level	Terminology	Description	Rating				
			1	2	3	4	5
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

7.7 For purposes of evaluating the performance of the **Employee**, an evaluation panel constituted by the following persons will be established –

- 7.7.1 Executive Mayor/ Mayor;
- 7.7.2 Chairperson of the Audit Committee;
- 7.7.3 Ward committee member (on a rotational basis), where applicable;
- 7.7.4 Member of the Mayoral Committee; and
- 7.7.5 Mayor and/ or Municipal Manager from another Municipality.

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each **Employee** in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter	:	July – September
Second quarter	:	October – December
Third quarter	:	January – March
Fourth quarter	:	April – June

8.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings.

8.3 Performance feedback shall be based on the **Employer's** assessment of the **Employee's** performance.

8.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.

8.5 The **Employer** may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

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9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

10. OBLIGATIONS OF THE EMPLOYER

10.1 The Employer shall –

- 10.1.1 create an enabling environment to facilitate effective performance by the employee;
- 10.1.2 provide access to skills development and capacity building opportunities;
- 10.1.3 work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 10.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him/ her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –
 - 11.1.1 a direct effect on the performance of any of the **Employee's** functions;
 - 11.1.2 commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
 - 11.1.3 a substantial financial effect on the **Employer**.
- 11.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of 5% to 14% of the inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance.
- 12.3 The **Employee** will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve months (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective assessment.
- 12.4 In the case of unacceptable performance, the **Employer** shall –



- 12.4.1 provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
- 12.4.2 after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION


- 13.1 Any disputes about the nature of the **Employee's** performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –
 - 13.1.1 the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the **Employee**; or
 - 13.1.2 any other person appointed by the MEC.
- 13.2 In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.


14. GENERAL


- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**.
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

Thus done and signed at Siyabonga on this the 31 day of July... 2023

AS WITNESSES:


1. 

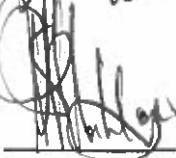
2. 




(EMPLOYEE)
Mr L Zulu
EXECUTIVE MANAGER: ADMIN &
CORP SERVICES

AS WITNESSES:

1. 

2. 



(EMPLOYER)
Ms M.M Mathebela
MUNICIPAL MANAGER

PERSONAL DEVELOPMENT PLAN (PDP)

Entered into by and between

M.M MATHEBELA

and

L ZULU

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1. Personal Development Plan

1.1.1 A Municipality should be committed to –

- (a) the continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees; and
- (b) managing training and development within the ambit of relevant national policies and legislation.

1.1.2 A Municipality should follow an integrated approach to Human Resource Management, that is:

- (a) Human resource development forms an integral part of human resource planning and management.
- (b) In order for training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job descriptions, the result of regular performance appraisals and career pathing.
- (c) To ensure the necessary linkage with performance management, the Performance Management and Development System provides for the Personal Development Plans of employees to be included in their annual performance agreements. Such approach will also ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs can be identified through performance management and appraisal.
- (d) Career-pathing ensures that employees are placed and developed in jobs according to aptitude and identified potential. Through training and development they can acquire the necessary competencies to prepare them for future positions. A comprehensive competency framework and profile for Municipal Managers are attached and these should be linked to relevant registered unit standards to specifically assist them in compiling Personal Development Plans in consultation with their managers.
- (e) Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the municipality in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority.

1.1.3 The aim of the compilation of Personal Development Plans is to identify, prioritise and implement training needs.

1.1.4 Compiling the Personal Development Plan attached at Appendix.

(a) Competency assessment instruments, which are dealt with more specifically in Appendix 1 and 2, should be established to assist with the objective assessment of employees' actual competencies against their job specific competency profiles and managerial competencies at a given period in time with the purpose of identifying training needs or skills gaps.

(b) The competency framework and profiles and relevant competency assessment results will enable a manager, in consultation with his / her employee, to **compile a Personal Development Plan**. The identified training needs should be **entered into column 1 of Appendix 1, entitled Skills / Performance Gap**. The following should be carefully determined during such a process:

(i) Organisational needs, which include the following:

- Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.
- The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job

- description should be compared to the current competency profile of the employee to determine the individual's competency gaps.
- Specific competency gaps as identified during the probation period and performance appraisal of the employee.
- (ii) Individual training needs that are job / career related.
- (c) Next, the **prioritisation of the training needs [1 to ...] should be listed** since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.
- (d) Consideration must then be given to the **expected outcomes**, to be listed in **column 2 of Appendix 1**, so that once the intervention is completed the impact it had can be measured against relevant output indicators.
- (d) **An appropriate intervention** should be identified to address training needs / skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These should be listed in **column 3 of Appendix 1, entitled: Suggested training and / or development activity** in line with the National Qualifications Framework, which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the Training / Human Resource Development / Skills Development Unit within the municipality whether unit standards have been developed and registered with the South African Qualifications Authority that are in line with the skills gap and expected outcomes identified. Unit standards usually have measurable assessment criteria to determine achieved competency.
- (e) **Guidelines regarding the number of training days per employee and the nominations of employees:** An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.
- (f) **Column 4 of Appendix 1: The suggested mode of delivery** refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training / development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [The official takes it upon him / her to read e.g. legislation]; internal or external training provision; coaching and / or mentoring and exchange programmes, etc.
- (g) The **suggested time frames (column 5 of Appendix 1)** enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.
- (h) **Work opportunity created to practice skill / development areas, in column 6 of Appendix 1**, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).
- (i) The final column, **column 7 of Appendix 1**, provides the employee with a **support person** that could act as coach or mentor with regard to the area of learning.

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Personal Development Plan of: Lucky Zulu – Executive Manager Admin & Corporate Services **Appendix**

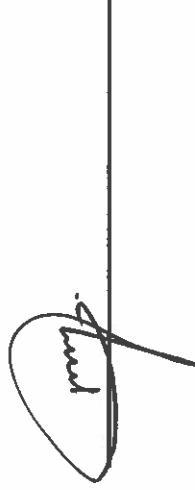
Compiled on (Date): 31 July 2023

1. Skills / Performance Gap	2. Suggested training and / or development activity	3. Priority • High (H) • Medium (M) • Low (L)	3. Suggested Time Frames	7. Support Person
<i>Project Management</i>	<i>Project Management Training Programme</i>	<i>High</i>	<i>31 March 2024</i>	
<i>Strategic Management & Leadership</i>	<i>Strategic Management & Leadership Development Training Programme</i>	<i>Medium</i>	<i>30 June 2024</i>	

Employee's signature:



Municipal Manager's signature:



KPA 1 : MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022-2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight	
								Q1	Q2	Midterm	Q3			Q4
1	HUMAN RESOURCE MANAGEMENT	Review of institutional policies	Capacitating employees and councillors with necessary skills. Recruit, select and retain competitive employees	Number of institutional policies reviewed by June 2023	20 policies reviewed	Opex	20 institutional policies reviewed and developed by June 2023	20	N/A	20	N/A	N/A	N/A	Council resolution
2	HUMAN RESOURCE MANAGEMENT	IPMDS	Capacitating employees and councillors with necessary skills. Recruit, select and retain competitive employees	Number of reports on the signed performance agreements for staff below section 57 and 56 managers by June 2023	New	Opex	1 reports on the signed performance agreements for staff below section 57 and 56 managers by June 2023	1	N/A	1	N/A	N/A	N/A	Report
3	HUMAN RESOURCE MANAGEMENT	Recruitment & Selection	Capacitating employees and councillors with necessary skills. Recruit, select and retain competitive employees	Number of reports on the number of vacancies filled by June 2023	2 Report	Opex	2 reports on the number of vacancies filled by June 2023	N/A	1	1	N/A	1	2	Reports on the number of vacancies filled
4	HUMAN RESOURCE MANAGEMENT	Organogram	Capacitating employees and councillors with necessary skills. Recruit, select and retain competitive employees	Reviewed Organogram aligned with the IDP	2021 /22 approved Organogram	Opex	1 organogram reviewed and approved by June 2023	N/A	N/A	N/A	N/A	1	1	Organogram & Council resolution approving the

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022-2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight	
								Q1	Q2	Midterm	Q3			Q4
5	HUMAN RESOURCE MANAGEMENT	Leave Management	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Number of reports on the management of leave by all departments by June 2023	12	Opex	12 Reports on Leave Management by June 2023	3	3	6	3	3	12 Monthly Reports on Leave Management sent to all Directors & Proof that all the reports have been circulated to all Directors	organogram
6	HUMAN RESOURCE MANAGEMENT	Review of the EE Plan	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	1 approved Employment Equity plan and report	2021/2022 Approved EE Plan	opex	1 approved Employment Equity plan and report	N/A	N/A	N/A	N/A	1	Council resolution, EE Plan and report	

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022/2023 WSP	2022/2023 Approved WSP	Opex	2022/2023 WSP Developed and submitted to LGSETA by 30 April 2023	Quarterly Targets				Evidence	Weight		
											Q1	Q2	Midterm	Q3			Q4	
7	HUMAN RESOURCE DEVELOPMENT	Develop WSP	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Development of the 2023/2024 WSP by 30 April 2023	2022/2023 Approved WSP	Opex	2022/2023 WSP Developed and submitted to LGSETA by 30 April 2023											
8	HUMAN RESOURCE DEVELOPMENT	Training Initiatives for Staff	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Reports on the training initiatives for staff and councillors implemented in terms of the WSP by June 2023	2021/2022 WSP Quarterly Training Reports	Opex	4 Reports on training initiatives implemented for staff by June 2023											
9	HUMAN RESOURCE DEVELOPMENT	Training Initiatives for unemployed members of the community	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Number of reports on the training initiatives for unemployed members of the community by June 2023	2021/2022 WSP Quarterly Training Reports	Opex	4 Reports on training initiatives implemented for unemployed members of the community by June 2023											
10	HUMAN RESOURCE DEVELOPMENT	Employee Wellness	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Number of Wellness events	1 Wellness events conducted	Opex	2 Municipal Wellness Day held by June 2023											
11	HUMAN RESOURCE DEVELOPMENT	Employee awareness	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Number of awareness conducted	New	opex	4 awareness conducted											

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

12	HUMAN RESOURCE DEVELOPMENT	OHS Medical surveillance	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	OHS Medical surveillance conducted	1 Medical surveillance conducted	Opex	1 OHS Medical surveillance conducted	N/A	1	1	N/A	N/A	OHS Medical fitness certificate
13	HUMAN RESOURCE DEVELOPMENT	OHS Meetings	Capacitating employees and councillors with necessary skills. Recruit, select an retain competitive employees	Number of OHS meetings	New	Opex	4 OHS Meetings held by June 2023	1	1	2	1	1	Agenda, Minutes and Attendance Register
14	LABOUR RELATIONS	Disciplinary Proceedings	To ensure sound labour relations within the municipality	number of quarterly reports on disciplinary proceedings initiated in relation to reported matters by June 2023	1	Opex	4 quarterly reports on disciplinary proceedings initiated in relation to reported matters by June 2023	1	1	2	1	1	Report on the Disciplinary proceedings of the reported matters
15	LABOUR RELATIONS	Local Labour Forum (Meetings with Organised Labour)	To ensure sound labour relations within the municipality	Number of Local Labour Forum meeting held by June 2023	2 LLF meetings held by June 2020	Opex	4 Meetings held by June 2023	1	1	2	1	1	Agenda & Minutes & Attendance Register

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022-2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight	
								Q1	Q2	Midterm	Q3			Q4
16	SECRETARIAT	Development of Schedule of meetings of meetings	Proper coordination of meetings and council support.	Approved Schedule of meetings by June 2023	2021/2022 Approved Schedule of meetings	Opex	1 Approved Schedule of meetings for 2022/23	N/A	N/A	N/A	N/A	1	Approved schedule of meetings for 2022/23 & Council Resolution	
17	SECRETARIAT	Management and Co-ordination of meetings	Proper coordination of meetings and council support.	Number of council sittings scheduled and held by June 2023	12 Council sittings	Opex	11 council sittings scheduled and held by June 2023	3	2	5	3	3	Agenda, Minutes & Attendance register	
18	Legal Services	Review of By-Laws	To handle and advise on all legal matters for and against the municipality, review of by-laws	Number of quarterly reports on the review of the municipal By-Laws by June 2023	4 reports	Opex	4 Reports compiled by 30 June 2023	1	1	2	1	1	Quarterly reports, on the reviewed by-laws	
19	Legal Services	Litigation Register / legal cases	To handle and advise on all legal matters for and against the municipality, review of by-laws	Number of litigation register compiled quarterly by June 2023	4 report	Opex	4 litigation registers by 30 June 2023	1	1	2	1	1	Quarterly litigation registers	

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PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022-2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight
								Q1	Q2	Midterm	Q3		
20	Legal Services	Service Level Agreements	To handle and advise on all legal matters for and against the municipality, review of by-laws	Number of quarterly reports on the status of municipal service level agreements by June 2023	4 reports on SLA developed for 2022/23	Opex	4 Service Level Agreement Reports compiled by 30 June 2023	1	1	2	1	1	Quarterly Reports on the status of Municipal service level agreements
21	COMMUNICATION	Advertising & Marketing	To coordinate and facilitate information dissemination, through effective responsive communication and manage the municipal identity	Number of monthly reports on ads, & live reads, interviews, notices & announcements by June 2023	12	Opex	12 monthly reports on ads, & live reads, interviews, notices & announcements by June 2023	3	3	6	3	3	12 monthly reports, Audio clips, live reads and notices of the published information.
22	COMMUNICATION	Printing of Publications	To coordinate and facilitate information dissemination, through effective responsive communication and manage the municipal identity	Number of quarterly internal/external newsletters, report on diaries, brochures (water awareness, waste collection schedule), calendars to populate Municipal information to stakeholders	4 newsletters issued, 6000 brochures, 600 diaries & 6000 calendars	Opex	4 newsletters, 6000 brochures, 600 diaries and 6000 Calendars by June 2023	1	1	12 newsletters & reports	1	1	Final newsletter, reports on diaries, calendars, brochure

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

23	COMMUNICATION	Marketing	To coordinate and facilitate information dissemination, through effective responsive communication and manage the municipal identity.	Number of flags procured (South Africa & Dr JS Moroka) procured by June 2023	New	Opex	20 SA and 20 Municipal indoor flags procured by June 2023	N/A	N/A	20 SA and 20 Municipal indoor flags	N/A	Purchase orders and pictures of the flags
24	COMMUNICATION	Media liaison	To coordinate and facilitate information dissemination, through effective responsive communication and manage the municipal identity	Number of media engagement on water matters	12 radio slots on water matters New	opex	12 media engagements audio/notices	3	6	3	3	Audio clips/notices of the populated information
25	COMMUNICATION	Customer Care	To coordinate and facilitate information dissemination, through effective responsive communication and manage the municipal identity	Number of Monthly reports on issues raised by communities by June 2023	12 reports	Opex	12 Monthly Reports on issues raised by community June 2023	3	6	3	3	12 Monthly Reports on Issues raised by community submitted to Top Management
26	RECORDS MANAGEMENT	Records Management	Managing and safe guarding the records of the municipality	Number of Quarterly reports on the Implementation of the Electronic Document Management System submitted to the	4	Opex	4 Quarterly reports on the Implementation of the Electronic Document Management System submitted to the Municipal	1	2	1	1	Report on the Implementation of the Electronic Document

PERFORMANCE PLAN - EXECUTIVE MANAGER: ADMIN AND CORP SERVICES

27	RECORDS MANAGEMENT	Records Management	Managing and safe guarding the records of the municipality	Municipal Manager by June 2023	Opex	4	Number of Quarterly reports in terms of the Correspondence received Submitted to the MM by June 2023	4	4 Quarterly reports in terms of the Correspondence received Submitted to the MM by June 2023	1	1	1	1	1	1	1	Report in the terms of the Correspondence received and submitted to the MM by June 2023
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KPA: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022/2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight
								Q1	Q2	Midterm	Q3		
28	RISK MANAGEMENT	Risk Management Committee Meetings	To coordinate, monitor, maintain and improve the effective and efficient functioning of Risk Management Systems in order to better risk management capability maturity level	Number of Risk Management Committee meetings attended by June 2023	4	Opex	4 meetings by June 2023	1	2	1	1	Attendance Register & Minutes and Agenda	
29	RISK MANAGEMENT	Risk register	To coordinate, monitor, maintain and improve the effective and efficient functioning of Risk Management Systems in order to better risk management capability maturity level	Percentage of risks resolved within timeframe as specifies in the risk register by June 2023	100%	Opex	100% of risks resolved within timeframe as specifies in the risk register by June 2023	100%	100%	100%	100%	Updated Risk register	
30	AG Action Plan	Audit Action Plan	To improve the adequacy and effectiveness of governance processes, risk management & Internal control	Percentage of audit queries addressed by June 2023	New Indicator	Opex	100% of Auditor General queries addressed by June 2023	25%	50%	75%	100%	Departmental Updated Audit Action Plan	
31	ICT	ICT Steering Committee	Improving Communication within the workplace infrastructure	Number of ICT Steering Committee meetings attended by June 2023	4	Opex	4 meetings by June 2023	1	2	1	1	Attendance Register & Minutes and Agenda	

KPA: MUNICIPAL FINANCIAL MANAGEMENT AND VIABILITY

NO	KEY FOCUS AREA	PROJECT	PREDETERMINED OBJECTIVES	KEY PERFORMANCE INDICATOR	BASELINE	BUDGET ALLOCATION	2022-2023 ANNUAL TARGETS	Quarterly Targets				Evidence	Weight	
								Q1	Q2	Midterm	Q3			Q4
32	Procurement Plans	Demand management and Procurement Planning	To ensure compliance to supply chain management regulations	Number of Departmental Procurement Plans developed and submitted to AO by June 2022	New Indicator	Opex	1 departmental procurement plans developed and submitted to AO by June 2023	N/A	N/A	N/A	N/A	1	Departmental procurement Plan Approved by AO	

W.L.H
